



BLUE MOON

INDEPENDENT SUPPORT

Services & Pricing Guide

CLIENT INFORMATION

Straightforward support, clear boundaries and transparent pricing.

Current Services

- Daily living assistance and personal care within current training and competency.
- Companionship, social support and community participation.
- Appointment accompaniment and practical help navigating services.
- Household assistance, organisation and light domestic support.
- Basic gardening assistance.
- Pet and animal support, including practical assistance and moral support at veterinary appointments.
- Meal preparation assistance. Independent meal cooking is not currently offered as a specialised service.
- Non-clinical mental health and wellbeing support, including practical help navigating services and finding appropriate professional support.

Hourly Rates

- Weekday daytime - \$60 per hour.
- Weekday evening - \$70 per hour.
- Saturday - \$100 per hour.
- Sunday - \$120 per hour.
- Public holiday - \$145 per hour.

Weekday Times

Weekday daytime is 7:00 am to 6:00 pm. Weekday evening applies from 6:00 pm onwards. Weekend rates apply regardless of whether the support is during the day or evening.

Invoicing

One-off or irregular supports are generally invoiced after each shift. Regular supports are generally invoiced weekly unless another arrangement is agreed.

Service Boundaries

Blue Moon does not provide specialised nursing procedures, psychological therapy or clinical tasks outside current training, competency, insurance or agreed scope. Services may expand as further training and appropriate safeguards are obtained.

Before Support Begins

Services, rates, scheduling, responsibilities and any client-specific requirements will be discussed and recorded in the service agreement.